

Registrant/Organisation Name <i>(an organisation or person)</i>	
Contact Name	
Email	
Domain Name(s) Required	
Further details	
Organisation Type	<ul style="list-style-type: none"> <input type="radio"/> UK Limited Company <input type="radio"/> UK Public Limited Company <input type="radio"/> UK Partnership UK Sole Trader <input type="radio"/> UK Limited Liability Partnership <input type="radio"/> UK Industrial/Provident Registered Company <input type="radio"/> UK Individual UK School UK Registered Charity <input type="radio"/> UK Government Body UK Corporation by Royal Charter <input type="radio"/> UK Statutory Body <input type="radio"/> Non-UK Individual <input type="radio"/> Non-UK Corporation <input type="radio"/> Other Non-UK Entity (e.g. clubs, associations, many universities) <input type="radio"/> Unknown <input type="radio"/> Other UK Entity (e.g. clubs, associations, many universities)
Trading name <i>(Optional)</i>	
Organisation number <i>Required if Ltd or Plc</i>	
Phone <i>(Optional)</i>	
Contact Address	
Street address	
Address 2	
Address 3	
City	
County	
Post Code	
Country	

Terms and Conditions.

By accepting us as registrar for your Domain(s) we assume that you have read, understood and agree to our T&C's for domain names and have also read, understood and agree to Nominets domain name registration T&C's

Webnetism Domain T&C's

<http://www.webnetism.com/documents/pdf/DomainNameTerms&Conditions.pdf>

Nominets T&C's

<http://www.nominet.org.uk/uk-domain-names/registering-uk-domain/legal-details/terms-and-conditions-domain-name-registration>

Domain Name Costs.

Please contact support for the current cost for domain registration and DNS management

Domain Renewals

Unless otherwise requested, all domains are renewed on a 2 yearly basis on receipt of your payment, we will send out your renewal invoice before the expiry date.

We will send the invoice to the email address on your account, it is your responsibility to make sure the contact details are up to date. Webnetism take no responsibility if your domain renewal fails due to your contact details being incorrect. If you do not wish to renew a domain please make sure you contact us a minimum of 14 days before your domain expires by emailing us at support@webnetism.com.

Please Note:

If you do not renew your domain before its expiry date it will have all services we provide suspended and you will have up to 30 days (protected period) after to renew the domain name at the original renewal fee. After 30 days your domain will be suspended and will go into a 60 day grace period which you can still renew your domain name but with an additional redemption fee maybe required (contact support for information on any additional fees). This must be requested by email before the 80th day after your domain has expired, after 90 days your domain will be cancelled and deleted from the register and made available for resale through a third party registrar. Webnetism will not guarantee the renewal of a domain name.

Transfer of Domains.

If there are any fees connected to the transfer to or from Webnetism's management, you will be notified of them before we start the transfer process.

Complaints and escalation process

We like to think we get it right all the time, every time but the truth of it is everyone gets it wrong from time to time. We can only improve on our services with valid feedback from you.

If you wish to make a complaint about a service you have received, please submit an email to us support@webnetism.com including as much detail from the issue you have.

We will acknowledge your complaint within 1 business day and aim to resolve any issues within 5 business days.

If you're not happy with the initial outcome of your complaint, than please feel free to escalate your issue to Nominet (the .uk registry) here:

<http://www.nominet.org.uk/disputes/complaining-about-registrar/complaints-procedure>

Abuse Reporting Contact

If you are experiencing abuse of your domain name(s) please contact us via Support@webnetism.com or using the support contact details below.

Support Contact details

Continental Ltd
Unit C2 Staverton Technology Park,
Herrick Way
Cheltenham
Glos.
GL51 6TQ

Email: support@webnetism.com
Telephone: 01452 855558